



# Oxford Hernia Clinic

Patient Survey Feedback

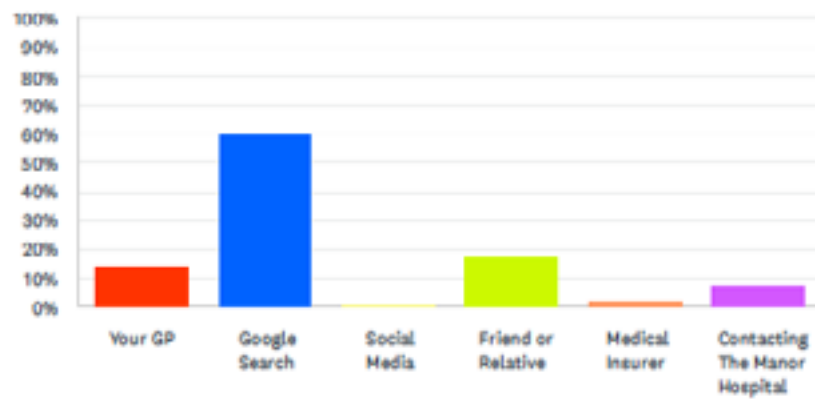
2020-2021



0800 043 0066

## Q1 How did you first hear about Oxford Hernia Clinic?

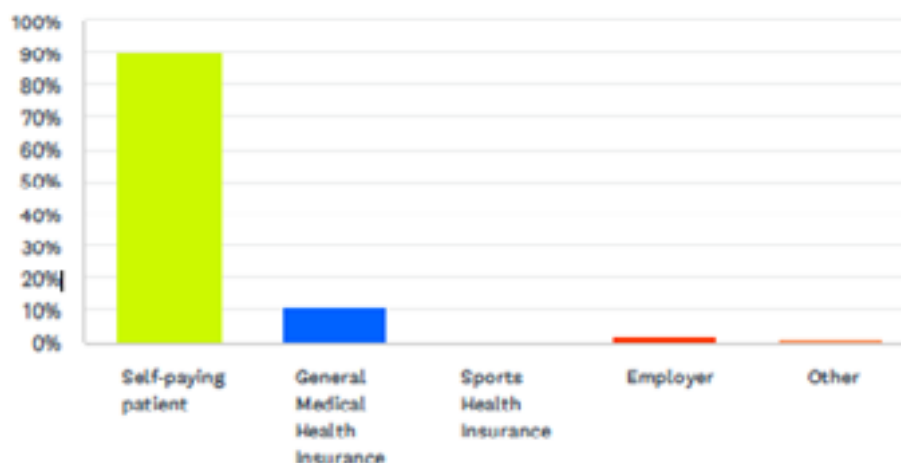
Answered: 178 Skipped: 7



ANSWER CHOICES	RESPONSES
Your GP	13.48% 24
Google Search	59.55% 100
Social Media	0.50% 1
Friend or Relative	17.42% 31
Medical Insurer	1.69% 3
Contacting The Manor Hospital	7.30% 13
<b>TOTAL</b>	<b>178</b>

## Q2 Please tick the box that best describes how your operation was funded:

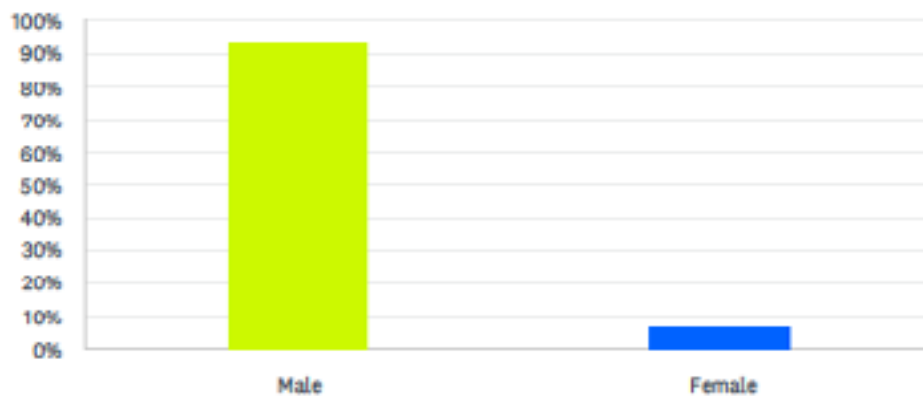
Answered: 185 Skipped: 0



ANSWER CHOICES	RESPONSES
Self-paying patient	89.73% 100
General Medical Health Insurance	10.27% 19
Sports Health Insurance	0.00% 0
Employer	1.08% 2
Other	0.54% 1
<b>Total Respondents: 185</b>	

### Q3 Are you male or female?

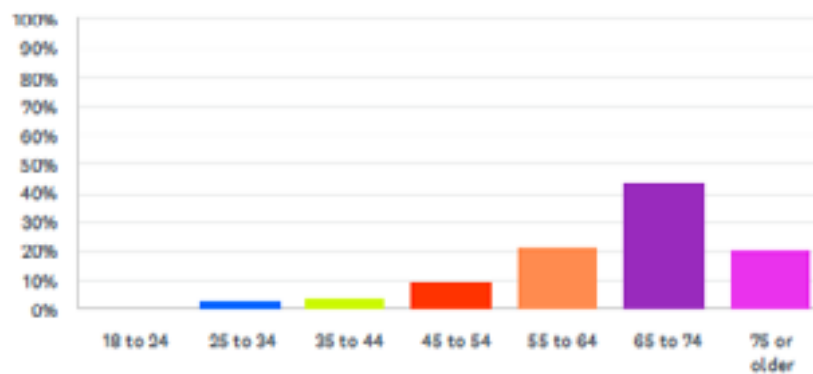
Answered: 185 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	93.51%	173
Female	6.49%	12
Total Respondents: 185		

### Q4 What was your age at the time of your surgery?

Answered: 185 Skipped: 0



ANSWER CHOICES	RESPONSES	
18 to 24	0.00%	0
25 to 34	2.70%	5
35 to 44	3.24%	6
45 to 54	0.73%	18
55 to 64	20.54%	38
65 to 74	43.78%	81
75 or older	20.00%	37
TOTAL		185

## Q5 What type of hernia did you have ?

Answered: 184 Skipped: 1



ANSWER CHOICES	RESPONSES	
Inguinal Hernia	79.09%	147
Bilateral Inguinal Hernia	0.15%	15
Recurrent Inguinal Hernia	1.63%	3
Epigastric Hernia	0.00%	0
Umbilical Hernia	11.41%	21
Incisional Hernia	0.54%	1
Sports Hernia / Gilmore Groin Injury	1.09%	2
Spigelian Hernia	0.00%	0
Total Respondents: 184		

## Q6 Following your initial contact with Oxford Hernia Clinic, were you satisfied with the date arranged for your surgery?

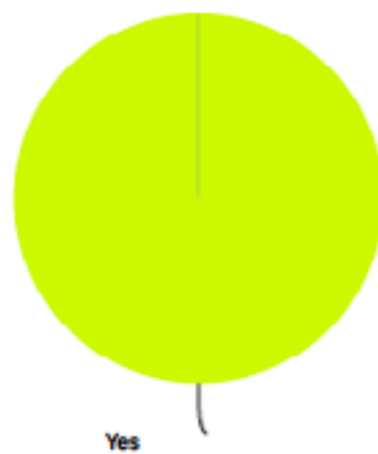
Answered: 185 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	99.46%	184
No	0.54%	1
TOTAL		185

### Q7 Did the surgeon explain to you the treatment for the hernia repair, in a way that was easy to understand?

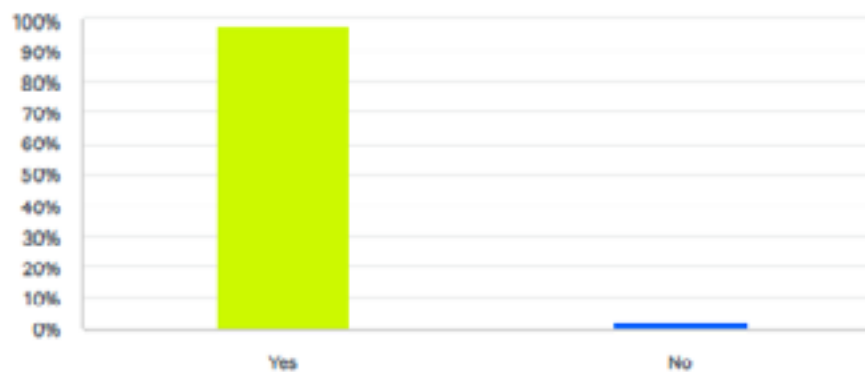
Answered: 185 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	185
No	0.00%	0
TOTAL		185

### Q8 Were you greeted in a friendly and courteous manner by staff when you arrived at the hospital for your surgery?

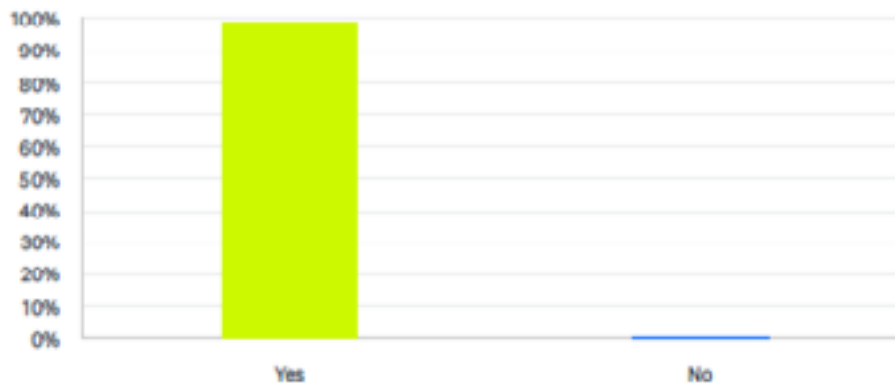
Answered: 184 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	97.83%	180
No	2.17%	4
TOTAL		184

### Q9 Did you find the hospital's facilities clean and tidy?

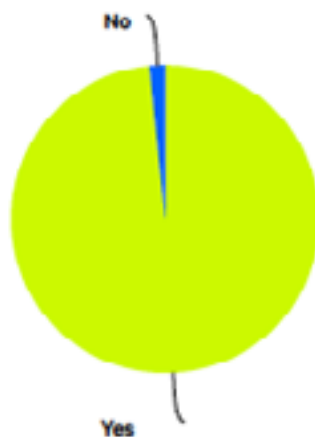
Answered: 184 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	99.46%	183
No	0.54%	1
TOTAL		184

### Q10 Were you satisfied with the length of time you spent in the recovery suite before you were discharged from hospital?

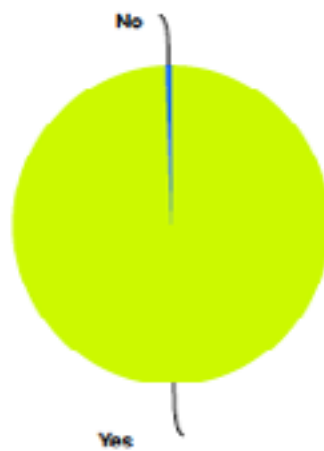
Answered: 184 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	90.37%	101
No	1.63%	3
TOTAL		184

## Q11 Were you given enough information about managing any pain you might experience following your operation ?

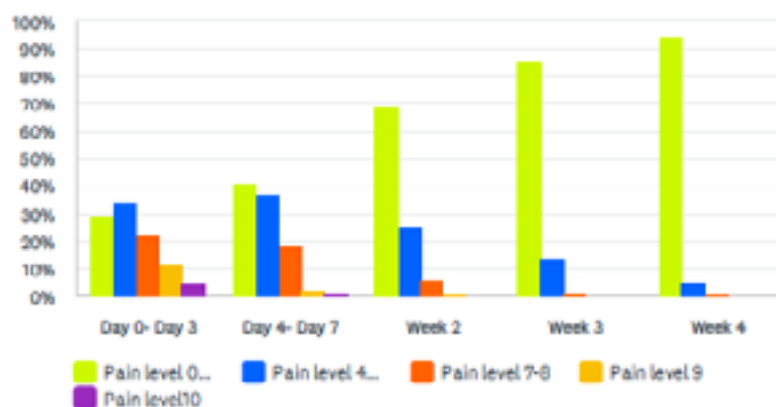
Answered: 184 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	99.46%	183
No	0.54%	1
TOTAL		184

## Q12 On a scale of 1-10 (10 = severe pain) , what level of pain did you experience following your procedure?

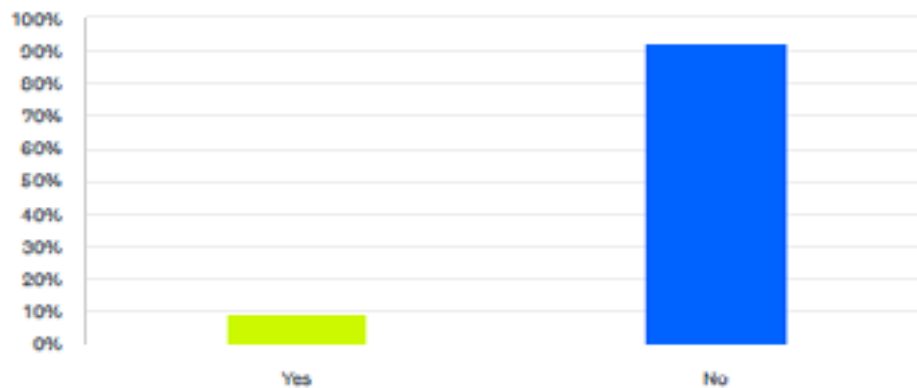
Answered: 185 Skipped: 0



	PAIN LEVEL 0-3	PAIN LEVEL 4-6	PAIN LEVEL 7-8	PAIN LEVEL 9	PAIN LEVEL 10	TOTAL
Day 0- Day 3	28.65% 53	33.51% 62	22.10% 41	10.81% 20	4.80% 9	185
Day 4- Day 7	41.24% 73	36.72% 65	18.64% 33	2.28% 4	1.13% 2	177
Week 2	69.14% 121	24.57% 43	5.71% 10	0.57% 1	0.00% 0	175
Week 3	85.12% 143	13.69% 23	1.19% 2	0.00% 0	0.00% 0	168
Week 4	93.90% 156	5.42% 9	0.60% 1	0.00% 0	0.00% 0	166

### Q13 Did you need to contact your GP or other primary care provider about your hernia surgery after your discharge from the hospital?

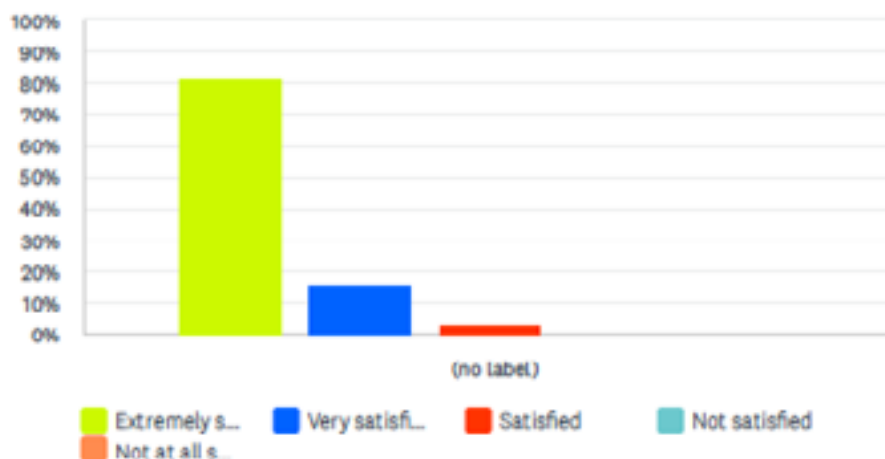
Answered: 183 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	7.65%	14
No	92.35%	169
TOTAL		183

### Q14 Overall how satisfied were you with the service from Oxford Hernia Clinic?

Answered: 183 Skipped: 2



	EXTREMELY SATISFIED	VERY SATISFIED	SATISFIED	NOT SATISFIED	NOT AT ALL SATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	80.87% 148	15.85% 29	3.28% 6	0.00% 0	0.00% 0	183	4.78



### Q15 Would you recommend Oxford Hernia Clinic to your friends and family?

Answered: 185 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	185
No	0.00%	0
<b>TOTAL</b>		<b>185</b>